

Product End-of-Life Notification

MultiModem® rCell CDMA 1xRTT Models Replacement Models Available

Date: December 30, 2014

I. Summary

Due to the discontinuation of critical components, the MultiModem® rCell (MTCBA-C1-EN2-xx) models listed in this announcement are changing status from Near-End-of-Life (NEOL) to End-of-Life (EOL).

Orders placed prior to this End-of-Life announcement will be shipped per the terms of your NCNR agreement.

MultiTech will continue to support the installed base of MultiModem rCell (MTCBA-C1-EN2-xx) devices through the standard warranty period and extended warranty period. For more detailed information or list of device specifications, please refer to www.multitech.com or contact your MultiTech sales representative.

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II. Part Numbers Impacted

MTCBA-C1-EN2 (End-of-Life Ordering Part Numbers)		MTR-C2 (Recommended Replacement Ordering Part Numbers)	
EOL Ordering Part Number	UPC	Ordering Part Number	UPC
MTCBA-C1-EN2-N2	789407349829	3G Sprint models coming soon - call for details	
MTCBA-C1-EN2-N2-NAM	789407349836	3G Sprint models coming soon - call for details	
MTCBA-C1-EN2-GP-N2	789407350405	3G Sprint models coming soon - call for details	
MTCBA-C1-EN2-N3	789407349843	MTR-C2-B16-N3	789407356148
MTCBA-C1-EN2-N3-NAM	789407349850	MTR-C2-B16-N3-US	789407357534
MTCBA-C1-EN2-GP-N3	789407350412	MTR-C2-B17-N3	789407356155
MTCBA-C1-EN2-N16	789407350139	MTR-C2-B16-N16	789407357497
MTCBA-C1-EN2-N16-NAM	789407350146	MTR-C2-B16-N16-US	789407357503
MTCBA-C1-EN2-GP-N16	789407350399	MTR-C2-B17-N16	789407357541

Build Option Reference:

	1 Ethernet Port	4 Ethernet Port	RS232/422/485 Serial	RS232 Serial	USB	Wi-Fi/BT	AC/DC Power	Power over Ethernet	GPS	Diversity
B16	X			X			X			
B17	X			X			X		X	

MTR-C2 models are encryption items. U.S. Export Administration Regulations have special restrictions on the export of encryption items; please refer to these regulations. Any export of commodities, technology, or software must be exported from the United States in accordance with the Export Administration Regulations. Export or diversion contrary to U.S. law is prohibited.

III. Key Dates

- **End-of-Life Date:** December 30, 2014
- **Near-End-Of-Life Date:** September 5, 2013
- **Last-Time-Buy Date:** December 31, 2013

IV. Stock Rotation

Stock rotation claims will be allowed for sixty (60) days following the product EOL date.

V. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post EOL/Discontinued date.

VI. Suggested Action Plan

- Forward this announcement to others within your organization who are actively involved in the sale or support of cellular routers.
- Ensure that the pricing for the MultiConnect rCell 100 Series routers (MTR-C2) are loaded in your pricing system.
- Note that the current MultiModem rCell routers (MTCBA-C1-EN2-xx) are no longer available and are EOL.
- Remove all MTCBA-C1-EN2-xx models from your ordering system.

VII. Additional Information

If you have any questions or require additional information on this Product End-of-Life Notification, please contact your MultiTech sales representative:

World Headquarters – U.S.
 +(763) 785-3500 | sales@multitech.com

EMEA Headquarters – UK:
 +(44) 118 959 7774 | sales@multitech.co.uk

VIII. Extended Warranties

MTCBA-C1-EN2 (End-of-Life Ordering Part Numbers)		MTR-C2 (Recommended Replacement Ordering Part Numbers)
EOL Ordering Part Number	Description	Ordering Part Number
EW1- MTCBA-C1-EN2-N2	One-year extended warranty (Three-year total)	N/A
EW2- MTCBA-C1-EN2-N2	Two-year extended warranty (Four-year total)	N/A
EW3- MTCBA-C1-EN2-N2	Three-year extended warranty (Five-year total)	N/A
EN1- MTCBA-C1-EN2-N2	One-year extended warranty and three-year overnight replacement (Three-year total)	N/A
EN2- MTCBA-C1-EN2-N2	Two-year extended warranty and four-year overnight replacement (Four-year total)	N/A
EN3- MTCBA-C1-EN2-N2	Three-year extended warranty and five-year overnight replacement (Five-year total)	N/A
EW1- MTCBA-C1-EN2-N2-NAM	One-year extended warranty (Three-year total)	N/A
EW2- MTCBA-C1-EN2-N2-NAM	Two-year extended warranty (Four-year total)	N/A
EW3- MTCBA-C1-EN2-N2-NAM	Three-year extended warranty (Five-year total)	N/A
EN1- MTCBA-C1-EN2-N2-NAM	One-year extended warranty and three-year overnight replacement (Three-year total)	N/A
EN2- MTCBA-C1-EN2-N2-NAM	Two-year extended warranty and four-year overnight replacement (Four-year total)	N/A
EN3- MTCBA-C1-EN2-N2-NAM	Three-year extended warranty and five-year overnight replacement (Five-year total)	N/A
EW1- MTCBA-C1-EN2-GP-N2	One-year extended warranty (Three-year total)	N/A
EW2- MTCBA-C1-EN2-GP-N2	Two-year extended warranty (Four-year total)	N/A
EW3- MTCBA-C1-EN2-GP-N2	Three-year extended warranty (Five-year total)	N/A

MTCBA-C1-EN2 (End-of-Life Ordering Part Numbers)		MTR-C2 (Recommended Replacement Ordering Part Numbers)
EOL Ordering Part Number	Description	Ordering Part Number
EN1- MTCBA-C1-EN2-GP-N2	One-year extended warranty and three-year overnight replacement (Three-year total)	N/A
EN2- MTCBA-C1-EN2-GP-N2	Two-year extended warranty and four-year overnight replacement (Four-year total)	N/A
EN3- MTCBA-C1-EN2-GP-N2	Three-year extended warranty and five-year overnight replacement (Five-year total)	N/A
EW1- MTCBA-C1-EN2-N3	One-year extended warranty (Three-year total)	EW1- MTR-C2-B16-N3
EW2- MTCBA-C1-EN2-N3	Two-year extended warranty (Four-year total)	EW2- MTR-C2-B16-N3
EW3- MTCBA-C1-EN2-N3	Three-year extended warranty (Five-year total)	EW3- MTR-C2-B16-N3
EN1- MTCBA-C1-EN2-N3	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1- MTR-C2-B16-N3
EN2- MTCBA-C1-EN2-N3	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2- MTR-C2-B16-N3
EN3- MTCBA-C1-EN2-N3	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3- MTR-C2-B16-N3
EW1- MTCBA-C1-EN2-N3-NAM	One-year extended warranty (Three-year total)	EW1- MTR-C2-B16-N3-US
EW2- MTCBA-C1-EN2-N3-NAM	Two-year extended warranty (Four-year total)	EW2- MTR-C2-B16-N3-US
EW3- MTCBA-C1-EN2-N3-NAM	Three-year extended warranty (Five-year total)	EW3- MTR-C2-B16-N3-US
EN1- MTCBA-C1-EN2-N3-NAM	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1- MTR-C2-B16-N3-US
EN2- MTCBA-C1-EN2-N3-NAM	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2- MTR-C2-B16-N3-US
EN3- MTCBA-C1-EN2-N3-NAM	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3- MTR-C2-B16-N3-US
EW1- MTCBA-C1-EN2-GP-N3	One-year extended warranty (Three-year total)	EW1- MTR-C2-B17-N3

MTCBA-C1-EN2 (End-of-Life Ordering Part Numbers)		MTR-C2 (Recommended Replacement Ordering Part Numbers)
EOL Ordering Part Number	Description	Ordering Part Number
EW2- MTCBA-C1-EN2-GP-N3	Two-year extended warranty (Four-year total)	EW2- MTR-C2-B17-N3
EW3- MTCBA-C1-EN2-GP-N3	Three-year extended warranty (Five-year total)	EW3- MTR-C2-B17-N3
EN1- MTCBA-C1-EN2-GP-N3	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1- MTR-C2-B17-N3
EN2- MTCBA-C1-EN2-GP-N3	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2- MTR-C2-B17-N3
EN3- MTCBA-C1-EN2-GP-N3	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3- MTR-C2-B17-N3
EW1- MTCBA-C1-EN2-N16	One-year extended warranty (Three-year total)	EW1- MTR-C2-B16-N16
EW2- MTCBA-C1-EN2-N16	Two-year extended warranty (Four-year total)	EW2- MTR-C2-B16-N16
EW3- MTCBA-C1-EN2-N16	Three-year extended warranty (Five-year total)	EW3- MTR-C2-B16-N16
EN1- MTCBA-C1-EN2-N16	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1- MTR-C2-B16-N16
EN2- MTCBA-C1-EN2-N16	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2- MTR-C2-B16-N16
EN3- MTCBA-C1-EN2-N16	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3- MTR-C2-B16-N16
EW1- MTCBA-C1-EN2-N16-NAM	One-year extended warranty (Three-year total)	EW1- MTR-C2-B16-N16-US
EW2- MTCBA-C1-EN2-N16-NAM	Two-year extended warranty (Four-year total)	EW2- MTR-C2-B16-N16-US
EW3- MTCBA-C1-EN2-N16-NAM	Three-year extended warranty (Five-year total)	EW3- MTR-C2-B16-N16-US
EN1- MTCBA-C1-EN2-N16-NAM	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1- MTR-C2-B16-N16-US
EN2- MTCBA-C1-EN2-N16-NAM	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2- MTR-C2-B16-N16-US

MTCBA-C1-EN2 (End-of-Life Ordering Part Numbers)		MTR-C2 (Recommended Replacement Ordering Part Numbers)
EOL Ordering Part Number	Description	Ordering Part Number
EN3- MTCBA-C1-EN2-N16-NAM	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3- MTR-C2-B16-N16-US
EW1- MTCBA-C1-EN2-GP-N16	One-year extended warranty (Three-year total)	EW1- MTR-C2-B17-N16
EW2- MTCBA-C1-EN2-GP-N16	Two-year extended warranty (Four-year total)	EW2- MTR-C2-B17-N16
EW3- MTCBA-C1-EN2-GP-N16	Three-year extended warranty (Five-year total)	EW3- MTR-C2-B17-N16
EN1- MTCBA-C1-EN2-GP-N16	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1- MTR-C2-B17-N16
EN2- MTCBA-C1-EN2-GP-N16	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2- MTR-C2-B17-N16
EN3- MTCBA-C1-EN2-GP-N16	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3- MTR-C2-B17-N16